

Returns Form



RETURNS DEPARTMENT
OUTDOOR WORLD DIRECT
UNIT 146
BMK INDUSTRIAL ESTATE
(BEHIND CLARENDON HOUSE)
LIVERSEDGE
WF15 6BS

Should you feel it necessary to send your goods back to Outdoor World Direct, please fill out a returns form and enclose it in your return. This will help us to process your return more effectively and efficiently. In addition, please notify us by email or telephone if you are returning an item.

For items over 20KG please contact us on 08712 711187 to arrange a collection.

Order Number:
Name:
Address:
.....
Postcode:
Telephone:
Email:

RETURNS WITHOUT PRIOR NOTICE AND AN ATTACHED FORM WILL TAKE LONGER TO PROCESS OR BE IMPOSSIBLE IF THERE IS NO DETAILS LINKING THE GOODS TO YOUR ORDER.

Items to be Returned

| Quantity: | Item Description: | Reason For Return |
|-----------|-------------------|-------------------|
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Tent Returns (Fill out when returning any tent)

How long was tent used for?
.....
Region or area where tent used in?
.....
Date tent was used?
.....
Campsite name?

PLEASE NOTE ALL UNWANTED GOODS MUST BE RETURNED WITHIN 14 DAYS OF RECEIPT
Refunds will be made within 30 days of receipt depending on manufacturer testing. Replacements will be sent within 5 working days of receipt Products found not to be faulty will be returned.

PLEASE SEE OUR TERMS AND CONDITIONS

PREFERRED ACTION (please tick) REFUND.....
REPLACEMENT.....

SIGNATURE.....DATE.....

Thank you for your compliance, we will deal with each return as quick as possible

